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4(Sem-1) HRM MI

2018

HUMAN RESOURCE MANAGEMENT – I

Paper : 1.5

(Management Major)

Full Marks – 80

Pass Marks – 24

Time – Three hours

The figures in the margin indicate full marks for the questions.

1. Choose the correct answers : $1 \times 10 = 10$
- (a) Which one of the following is an example of operative functions of Human Resource Manager ?
- (i) Planning
 - (ii) Organising
 - (iii) Procurement
 - (iv) Controlling.

[Turn over

(b) When a company attracts talents from another firm by offering attractive pay packages and other terms and conditions, it is known as :

- (i) Outsourcing
- (ii) Poaching
- (iii) Hiring
- (iv) Stimulating.

(c) The point method of job evaluation is a

- (i) Qualitative technique
- (ii) Quantitative technique
- (iii) Field review technique
- (iv) Both (i) and (ii) above.

(d) "Kaizen" means

- (i) all time improvement
- (ii) continuous or ongoing improvement
- (iii) temporary improvement
- (iv) improvement of working conditions.

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(e) Which of the following is an incentive ?

- (i) Better working conditions
- (ii) Educational opportunities
- (iii) Promotion policies
- (iv) Leave encashment

(f) Rowan Premium Plan was introduced by Rowan of David Rowan in

- (i) 1910
- (ii) 1911
- (iii) 1901
- (iv) 1921

(g) The six sigma concept was introduced in the 1990s by :

- (i) International Business Machines Corporation
- (ii) Indian Tobacco Company
- (iii) General Motors
- (iv) General Electric

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- (h) The Factor Comparison Method was first developed by :
- (i) E. F. L Breach
 - (ii) Elton Mayo
 - (iii) E. J. Bengel
 - (iv) None of the above.
- (i) ——— discloses what, how and why the job is to be done.
- (i) Job analysis
 - (ii) Job specification
 - (iii) Job description
 - (iv) All of the above.
- (j) Virtual organisation is also known as
- (i) Informal organisation
 - (ii) Technical organisation
 - (iii) Digital organisation
 - (iv) Mobile organisation.

2. Write very short answers (v) any five questions :
- (i) What do you mean by grievance management
 - (ii) What is meant by "walking around" ?
 - (iii) What is Job evaluation
 - (iv) State the meaning of 'Induction'.
 - (v) What do you mean by
 - (vi) Write points of 'recruitment' and 'selection'
 - (vii) Define 'Halo Error'.
3. Write short answers on any two within 100 words each :
- (i) Briefly describe the concept of
 - (ii) What are the essential elements of a grievance policy ?
 - (iii) Discuss the various types of selection methods provided by an organisation
 - (iv) Discuss five characteristics of a good Human Resource Policy

(v) Discuss the prerequisites for an effective wage incentive plan.

(vi) Distinguish between traditional and virtual organisation.

4. Discuss the significance, functions and challenges of Human Resource Management. 10

Or

Describe the status and qualities of a Human Resource Manager with special reference to plantation industry. 10

5. What are the various external sources of recruitment? Discuss its advantages and disadvantages. 10

Or

Discuss the factors which influence the selection process. 10

6. Discuss the various methods and limitations of job evaluation. 10

Or

Discuss the principles of wage and salary administration.

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7. (a) What is incentive plan of incentive plan to the

Or

(b) Write briefly on any

(i) Basic steps in Resource activities

(ii) Steps in TQM

(iii) Exit interview

(iv) Financial and N

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