2018

HUMAN RESOURCE PLANNING AND DEVELOPMENT

Paper: 205(M)

(Management Major)

Full Marks – 80

Time - Three hours

The figures in the margin indicate full marks for the questions.

- 1. Answer the following questions as directed:

 1×5=5
 - (a) Fill in the blanks with suitable answers:
- (i) spells out the important attributes
 of a jobholder in terms of education,
 experience, skills, knowledge and abilities to perform a particular job.
- (ii) Integrated and systematic development of personnel in the organisation is referred to as _____.

- (iii) ____ is the process by which one selects career goals and lays the path to meet these goals.
 - (iv) In the context of HRM, ____ strategy involves elimination of certain jobs with a view to have greater efficiency.
 - (v) HR _____ is actual evaluation of policies, procedures, programmes and results of HRM.
 - (b) State whether the following statements are true or false: 1×5=5
 - (i) The basis of human resource planning is the supply of employees.
 - (ii) Clarified thinking encourages a person to accept his responsibility for emotional problems and to be realistic in solving them.
 - (iii) Behavioural techniques focus attention on ratings rather than on observation.
 - (iv) Management game is a learning exercise where trainees compete with each other to achieve specific objectives.
 - (v) Human Resource Accounting measures both the cost and the value of people to an organisation.

- 2. Write very short answers to the following: $2\times 5=10$
 - (a) What is supply forecasting?
 - (b) What is quality circle?
 - (c) What is outsourcing?
 - (d) What is demotion?
 - (e) What is Human Resource Accounting?
- 3. Write short answers on any *four* of the following (within 150 words each): $5\times4=20$
 - (a) Describe the need for HRD in the Indian context.
 - (b) Differentiate between job description and job specification.
 - (c) Explain briefly the relative merits and demerits of seniority and merit as the basis of promoting employees.
 - (d) Distinguish between replacement planning and succession planning.
 - (e) Describe briefly the techniques of human resource audit.
 - (f) Distinguish performance appraisal from potential appraisal.

4. Discuss the various steps involved in the human resource planning process.

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Describe the uses and techniques of job analysis. 4+6=10

5. State the importance of training. Explain how the effectiveness of training programme can be evaluated.

4+6=10

Or

How does training differ from development?

Describe in brief the various methods of executive development.

2+8=10

6. Discuss the various modern methods of performance appraisal. 10

Or

Explain the concept of downsizing and employee turnover. Describe the various causes of employee turnover.

5+5=10

7. Describe in detail the advantages and limitations of Human Resource Accounting. 6+4=10

Or

Explain the importance of Human Resource Information System. Discuss the various steps involved in designing human resource information system for an organisation.

4+6=10